



Copley Hospital, Inc. Laboratory Services Directory

RESULTS REPORTING

The format and distribution of patient reports are specific to each customer's need. Patient reports are distributed electronically, by hand, courier, or mail. Each patient report includes the patient's name, date of birth, sex, Copley Hospital medical record number, location code, clinician and the date the report was printed in the header. Each test result includes the date/time collected, and reference/normal ranges. Any result that is outside the normal range are flagged with "A", "H" or "L". Critical values are flagged with "C".

Critical Values

Critical values are called to the physician's office or Inpatient Unit as soon as the results are available. (See the Critical Values list located after the STAT list.)

STAT Results

If you need a test done "STAT" please check the box on the requisition marked STAT. The STAT result will be called or transmitted electronically as soon as testing is complete. You will be notified by the laboratory if the reporting of any "STAT" request will be delayed.

Call or Fax Results Requests

If you need results called or faxed to your office, please note this on the requisition and supply the appropriate phone number. These results will be called or faxed to your office as soon as possible after the completion of the testing.

Release of Information

Any request for release of information to the insurance company, attorney, etc., must be forwarded to the Medical Records Department for an authorized release form.